HUMAN RESOURCE MANAGEMENT DEPARTMENT, HEAD OFFICE PLOT NO.4, SECTOR-10, DWARKA, NEW DELHI-110075 (PHONE 011-28075345, EMAIL-ID: - HRDHOSPITALISATION@PNB.CO.IN)

TO ALL BRANCHES/OFFICES

08-10-2021

NOTICE

REG: CLARIFICATIONS ON IBA'S GROUP MEDICAL INSURANCE SCHEME FOR RETIRED OFFICERS / WORKMEN EMPLOYEES INCLUDING WIDOWS/WIDOWER OF DECEASED EMPLOYEES - RENEWAL OF IBA'S GROUP MEDICAL INSURANCE POLICY / IES FROM 01.11.2021 TO 31.10.2022.

- Revised Consent Form is required to be submitted by all the existing retirees even if there is no change in their options except those who want to opt out from this Policy.
- > Last date for submission of Consent Form: 25.10.2021
- ➤ Date of debit of premium: 27.10.2021

We draw your attention towards HRMD Circular No. 595/2021 dated 28.09.2021 vide which we have circulated premiums for different slab and other terms and conditions relating to renewal of IBA's Group Medical Insurance Policy 2021-22. The existing retirees were also requested to submit their revised Consent Form **afresh** this year for renewal of their policy.

We are receiving references from the field functionaries/retirees regarding Room Rents, coverage and submission of Consent Form etc. relating to renewal of the Retiree's Policies 2021-22.

The matter was taken up with the National Insurance Company Ltd. and they have clarified the position vide their email dated 07.10.2021 as under:-

- 1. There is no change in the Room Rent charges in Retirees Base policy from the policy/ies of 2020-21, which is as follows:
- (i) For Sum Insured Rs. 1 lacs and 2 Lacs: Room Rent per day shall be payable up to 1.5% of Sum Insured and ICU charges per day shall be payable up to 2% of Sum Insured.
- (ii) For Sum Insured Rs. 3 lacs and 4 lacs: Room rent per day shall be payable up to Rs.5000/- and ICU charges upto Rs.7500/-

Further, we are receiving references from the retirees regarding submission of Consent Form attached with HRMD Circular No. 595/2021 dated 28.09.2021 in their Pension Disbursing Branches.

We clarify that the retirees may submit their revised Consent Form in their Pension Disbursing Branch OR in ANY BRNCH, in case any retiree is residing at a place other than of his Pension Disbursing Branch. Retirees residing abroad can submit their Consent Form duly filled in at email ID: hrdhospdata@pnb.co.in

Circles/Branches/Offices are again advised to **enter and upload the Consent Forms** received by them from the retirees at the navigation **Manager Self Service**→ **Welfare Schemes**→ **NEW Ex-Employee Consent Form latest by 25.10.2021**.

Branch Heads of all branches / Offices are also advised to bring the contents of the above referred Circular to the knowledge of all retirees especially widow/widower pensioners drawing pension from their branches/Circles so that the willing retirees may become the members of the above scheme.

We are also receiving complaints from the retirees that the branches are not attending them properly and also not issuing receipt of the Consent Form to them while they are visiting the branches for the same.

In view of the above, Branch/Office Heads are advised to issue receipt of the Consent Form to retirees and ensure that the enrolment of retirees / Senior Citizens is smooth and no hardships are caused to them in this process. Any complaint in this regard received by Head Office will be viewed seriously.

In case of any clarification/queries branches/retirees can contact over Telephone Nos. 0-11-28044776 / 011-28075345, email ID hrdhospitalisation@pnb.co.in.

All concerned are advised to ensure meticulous compliance of the above instructions and complete the enrollment process within the time frame.

DEPUTY GENERAL MANAGER-HRMD (M. K. Sinha)